

YOU HAVE THE RIGHT TO:

- ▶ Apply for services
- ▶ Receive a decision about eligibility in a timely manner
- ▶ Receive written denials of eligibility or services
- ▶ Be informed of the process and how decisions are made
- ▶ Request a Written Independent Living Plan (WILP), listing all agreed upon services
- ▶ Actively participate in writing your WILP
- ▶ Review your WILP once a year
- ▶ Appeal any decision you disagree with
- ▶ Mediate disagreements if you requested an appeal

Disability Rights Idaho (DRI) is the Protection and Advocacy System for the State of Idaho. This publication was made possible by funding support from SAMHSA, U.S. Administration for Community Living, Department of Health and Human Services and DOE-Rehabilitation Services Administration. The contents is solely the responsibility of DRI and does not represent the official views of any federal grantor. 100% of this publication was paid for with federal funds.

Where Can I Get CAP Assistance?

Statewide Toll-Free Number

1-866-262-3462

Boise Office

9542 W Bethel Ct.
Boise, ID 83709-0538
(208) 336-5353
(208) 336-5396 (fax)

Pocatello Office

1246 Yellowstone Ave., Suite A-3
Pocatello, ID 83201-4374
(208) 336-5353
(208) 336-5396 (fax)

Email

info@disabilityrightsidaho.org

Website

www.disabilityrightsidaho.org



Client Assistance Program

We Protect
Promote and
Advance
Disability Rights

Assistance with
Independent Living Programs

DisAbility Rights Idaho Established in 1977

ABOUT US

DisAbility Rights Idaho is part of the National Disability Rights Network.

The Client Assistance Program (CAP) informs people of the available services provided by the Idaho Division of Vocational Rehabilitation, Independent Living Centers, the Idaho Commission for the Blind and Visually Impaired, and Tribal Vocational Programs, and assists people having difficulty seeking or receiving these services.

Visit our website

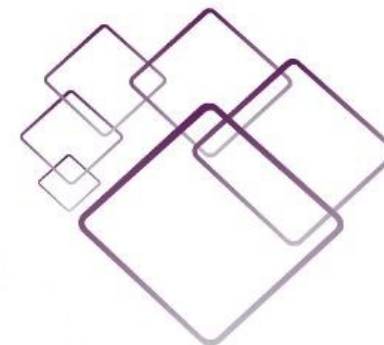
www.disabilityrightsidaho.org

We serve
people in Idaho
with any type
of disability

We Can Help With:

- ▶ Accessing independent living services
- ▶ Explaining your rights and how to protect them
- ▶ Providing information about independent living services
- ▶ Mediating disagreements with decisions about the services you receive
- ▶ Appealing denials of services or case closures
- ▶ Participating with you at meetings

CAP Promotes
Employment
Independent Living
Self Advocacy



ELIGIBILITY

Anyone may call DisAbility Rights Idaho for information or referral.

Direct representation is available through CAP to Idahoans dissatisfied with services from vocational rehabilitation or independent living programs.

Available resources may affect the assistance we are able to provide.

DONATIONS

DisAbility Rights Idaho is a Section 501(c)(3) nonprofit.

Contributions to support our work are greatly appreciated and tax-deductible.